

HOME CARE PRICING SCHEDULE

Batra's Home and Health Pty Ltd – T/A Harmony Homecare

Pricing Schedule Last Updated on 17/10/2023

This Schedule provides information on the price for common services you can access through a Home Care Package. The costs will be deducted from your overall package budget. Common services listed below have variable standard hours prices to provide choice and control in where the services are sourced and are listed as minimum and maximum hourly rate amounts.

Services delivered as part of your Care Plan are GST-free. Some items purchased may attract GST and will be reflected in your monthly HCP Statement. For further information on any of the content within this pricing schedule, please call one of our friendly team listed below to discuss.

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| <i>Fee Schedule effective 17/10/2023</i> |
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| Hourly Rates Min to Max | Personal Care | Cleaning & Household Tasks | Nursing | Gardening | In-home Respite |
|---|----------------------------------|---------------------------------------|------------------------------------|----------------------------------|----------------------------------|
| Monday to Friday 6am to 8pm | \$62.96 min to \$86.40 max | \$62.96 min to \$86.40 max | \$120.00 min to \$144.00 max | \$63.60 min to \$72.00 max | \$62.96 min to \$86.40 max |
| Monday to Friday 8pm to 12am | \$69.32 | \$69.32 | \$144.00 | N/A | \$69.32 |
| Saturday 6am to 8pm | \$79.50 | \$79.50 | \$180.00 | \$72.00 | \$79.50 |
| Sunday 6am to 8pm | \$94.76 | \$94.76 | \$180.00 | \$89.04 | \$94.76 |
| Public Holiday 6am to 8pm | \$109.39 | \$109.39 | \$216.00 | N/A | \$109.39 |
| Monday to Friday Active Overnight 12am to 6am | \$73.46 | \$73.46 | N/A | N/A | \$73.46 |
| Nighttime Sleepover Support* 12am to 6am | \$276.27 | \$276.27 | N/A | N/A | \$276.27 |

*Nighttime Sleepover Support can provide clients with support/supervision with personal tasks of daily life where overnight support is needed but the support worker can sleep when not required to provide support.

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care package will require some level of care management.

The Harmony Homecare Care Management team are dedicated to ensuring your care and supports are tailored in a way that reflects who you are, where you are from, your cultural and religious values and maximising your budget on supports, not administrative costs. Your Care Manager will partner with you in identifying and addressing risks to your safety, health, and wellbeing.

Package Management

Harmony Homecare's Package Management is a service that supports the delivery of your Home Care Package. This includes activities such as:

- establish and manage home care budgets
- coordinate services (such as schedule services and workers)
- prepare invoices and monthly statements
- respond to enquiries about invoices
- organise third party services such as contractors
- buy equipment (such as mobility aids)
- arrange allowable home modifications (such as grab rails, ramps and hand rails.)
- submit claims to Services Australia
- maintain and update income tested care fee and basic daily fee payments
- paperwork for ceasing care
- store and maintain records
- ensure staff are suitable (such as with police checks and immunisation checks)
- train and educate staff
- conduct quality improvement, compliance, and assurance activities
- complete financial reporting
- maintain COVID-19 vaccination compliance documents.

| Summary of the fortnightly Government Home Care Package Subsidies and the Harmony Homecare fees to be deducted from available package funds | | | | |
|--|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| | Home Care Package Level 1 | Home Care Package Level 2 | Home Care Package Level 3 | Home Care Package Level 4 |
| Government Subsidy (Subsidy subject to income test) | \$393.96 | \$692.86 | \$1,507.80 | \$2,285.78 |
| Harmony Homecare Care Management Fee 19% of package subsidy | \$74.85 | \$131.64 | \$286.48 | \$434.30 |
| Harmony Homecare Package Management Fee 13% of package subsidy | \$51.21 | \$90.07 | \$196.01 | \$297.15 |

Package management fee is not applicable in following situations:

- In a calendar month if we do not deliver any services or purchase any goods and *equipment (This is not applicable in the first claim month as we need to set up the Homecare package).*
- If client is in hospital, receive transition care or residential respite, or for social reasons such as going on a holiday
- If client has ceased care for the entire period.

Care management fee is not applicable in following situations:

- If client is in hospital, receive transition care or residential respite, or for social reasons such as going on a holiday.
- If client has ceased care for the entire period.

| Other Fees and Changes | |
|--|---|
| Green Waste Removal: 150L = \$20.00 | Green waste that is required to be removed from site will be charged at the per (150L) bag rate of \$20.00 |
| Travel Costs: \$1.10 per KM | A travel charge of \$1.10 per KM will be charged when staff are required to use their vehicle during a support shift. |

Level 1 – *As per the above chart, the remaining subsidy after Care Management & Package Management costs are deducted is - \$267.89 per fortnight. Based on the costs of personal care and domestic care during ordinary hours, this would allow for approximately 4 hours of in-home care per fortnight.*

Level 2 - *As per the above chart, the remaining subsidy after Care Management & Package Management costs are deducted is - \$471.14 per fortnight. Based on the costs of personal care and domestic care during ordinary hours, this would allow for approximately 8 hours of in-home care per fortnight.*

Level 3 - *As per the above chart, the remaining subsidy after Care Management & Package Management costs are deducted is - \$1025.30 per fortnight. Based on the costs of personal care and domestic care ordinary hours, this would allow for approximately 17 hours of in-home care per fortnight.*

Level 4 - *As per the above chart, the remaining subsidy after Care Management & Package Management costs are deducted is - \$1,554.33 per fortnight. Based on the costs of personal care and domestic care ordinary hours, this would allow for approximately 26 hours of in-home care per fortnight.*

#Note – Harmony Homecare has access to many suppliers of good and services that can be provided through your home care service package. Fundable goods and services from third parties can be sourced as needed and individual prices that are reasonable and justifiable agreed upon.

Provider Contact details

| Sl. No | Name | Email | Phone | Position |
|--------|---------------------------|-----------------------------------|---------------|------------------------------------|
| 1 | Batra Sean | batra@harmonyhomecare.com.au | 0432 497 297 | Care Manager/Managing Director/CEO |
| 2 | Andy Watt | andy@harmonyhomecare.com.au | 0438 963 417 | Operations Manager |
| 3 | Sandeep Kaur | sandeep@harmonyhomecare.com.au | 0466 478 882 | Care Manager |
| 4 | Dennika Andrejic | dennika@harmonyhomecare.com.au | 0466 478 228 | Care Manager |
| 5 | Ayub Sean | ayub@harmonyhomecare.com.au | 1300 251515 | Finance Officer |
| 6 | Mingyeong Kim | min@harmonyhomecare.com.au | 0421 777 049 | Support Services Coordinator |
| 7 | Prathyusha Kola | prathyusha@harmonyhomecare.com.au | 0447 192 011 | Quality & Safety Officer |
| 8 | Letofumaua (Mili) Laupepe | admin@harmonyhomecare.com.au | 1300 25 15 15 | Administrative Officer |